



Become a CVB Volunteer!

Below are volunteer descriptions for the Syracuse Convention and Visitors Bureau!

Airport Ambassador – Responsible for greeting conference attendees and/or visitors as they arrive in the baggage claim area of the airport. You will be expected to provide direction to taxi and/or hotel van pick up areas, as well as answer community information questions.

Qualifications: Excellent communication skills and the ability to stand for extended periods of time.

Hospitality Desk Ambassador – Responsible for greeting conference attendees/visitors as they approach the information table set up by the Syracuse CVB. Your table will be stocked with general community information and brochures from the area. You will be expected to provide answers to questions about the area as well as be able to give accurate directions to area attractions and facilities.

Qualifications: Excellent communication skills and general knowledge of the entire Greater Syracuse Area.

Hotel Lobby Ambassador – Responsible for greeting and directing conference attendees/visitors, to appropriate designated areas, as they enter the hotel lobby.

Qualifications: Excellent communication skills and the ability to stand for extended periods of time.

Sporting Event Ambassador – Responsible for greeting attendees specifically related to the sporting event in progress. May be expected to double as a hospitality ambassador to answer general knowledge questions on the Syracuse Area.

Qualifications: Excellent communication skills and the ability to walk longer distances or stand for extended periods of time.

Special Event Ambassador – Responsible for assisting the Syracuse CVB during special events and VIP programs, under the direction and supervision of the CVB. Also responsible for assisting the CVB with large projects such as mass mailings, assembly, or phone relief.

Qualifications: excellent communication skills and the ability to work efficiently under time restraint.

Please note that all Welcome Ambassadors will be asked to participate in the “Why CNY” program. This training session will help you to become familiar with your position and help you to get to know the organization you will be representing! Have Questions? Please contact Christie Bravos at the Syracuse Convention and Visitors Bureau at 315-470-1842 or cbravos@visitsyracuse.org.